

# DHS/DFCS – Family Support Worker (Social Services Client Support Worker)

# Job Number: 00023796

Job Posting: December 28, 2016 Closing Date: January 31, 2017
Primary Location: GA-Lamar County-Barnesville

Number of Openings: 1 Job: Social Services Shift: Day Job

SALARY: Pay Grade: C
Salary Range: \$16,919.33 – \$24,170.47
(Salary Commensurate with Experience)
Experiment employees will be subject to State Pe

Current Georgia state government employees will be subject to State Personnel Board rule provisions.

The Georgia Division of Family and Children Services (DFCS), a division of the Georgia Department of Human Services, investigates reports of child abuse; finds foster and adoptive homes for abused and neglected children; issues SNAP, Medicaid, TANF and childcare assistance to low-income families; helps out-of-work parents get back on their feet; and provides numerous support services and innovative programs to help families in need.

DFCS is working to implement significant child welfare reform through the Blueprint for Change plan, which is the Division's roadmap to improving the lives of the children and families we serve. It is about strong practice, a committed workforce and the authentic internal and external engagement with our staff and the community. The Blueprint for Change has three pillars:

- Practice Model: Adoption of a practice model that will serve as the foundation to keep kids safe and strengthen families; and inclusion of guiding principles, vision and mission statement.
- Robust Workforce Development: Increased staffing and expertise for Child Welfare and Family Independence; research-based caseload ratios; mentoring for supervisors; improved compensation based on proven competency; and development of a career path.
- Constituent Engagement: Creation of advisory boards at state, regional and local levels; organized "roadshows" to engage the public, local stakeholders and media; and build consensus and collaboration among partners, staff, and stakeholders.

DFCS is seeking candidates for the position of **Family Support Worker (Social Services Client Support Worker)**. This position reports to the Social Services Specialist Supervisor and will be housed in Barnesville, GA.

#### **Job Summary & Responsibilities:**

Under broad supervision of the **Family Support Worker (Social Services Client Support Worker)**:

- Assists with daily living activities in the client's home, in a daytime non-residential facility
  or in a residential facility.
- Observes and monitors client's behavior and charts observations and incidents.
- Provides training of basic personal and social skills, simple academics or work skills to consumers/students in a state school, hospital, juvenile detention facility, residence, group home, workshop or supported employment environment.
- Assists with meal preparations, ensures or encourages client participation in group activities, provides transportation and limited case management, as required.
- · Performs other professional responsibilities as assigned by supervisor.

# **Core Competencies:**

- Excellent oral, written and interpersonal communication skills.
- Strong proficiency in the use of Microsoft Office Suite and/or standard software applications typically used in a corporate office environment. DHS provides services to ensure the health and welfare of all Georgians.

DHS provides services to ensure the health and welfare of all Georgians. In the event of an emergency, any employee may be required to assist in meeting the emergency responsibilities of the department.

#### Benefits:

In addition to a competitive salary, DHS offers a generous benefits package, which includes employee retirement plan; paid holidays annually; vacation and sick leave; health, dental, vision, legal, disability, accidental death and dismemberment, health and child care spending account. Visit <a href="http://team.georgia.gov/">http://team.georgia.gov/</a> for more information.

#### Qualifications:

Associate degree in a related filed.

-or-

• One (1) year work experience providing social or direct care services to groups of special needs individuals in a human service setting.

-or-

• One (1) year work experience as an entry level Client Support Worker.

#### **Preferred Qualifications:**

- The ideal candidate will meet the required qualifications as well as the following:
- Case management experience in child protective services, child welfare or foster care.
- Case management experience that involves working with individuals, families, groups, organizations and/or communication of the goal of behavioral changes.
- Law enforcement experience in areas related to DFCS (e.g., family/domestic violence, investigations or interventions involving children or substance abuse.
- Ability to provide transportation and evidence of a valid driver's license for required travel throughout the state.

**Note:** Former DHS employees must be eligible for rehire in order to be considered for the position.

#### **GEORGIA ON MY MIND: It Doesn't Get Any Better Than This!**

Georgians enjoy a quality of life that would be hard to find in any area across the nation. Lower taxes and a lower cost of living enable you to do more with the money you make and maintain a higher standard of living.

Within Georgia you will find an unlimited supply of recreational and cultural opportunities. Enjoy boating, camping, fishing, golf, hiking, picnicking, swimming, tennis or just relaxing against Georgia's many scenic backdrops. Georgia is a 57,906 square-mile playground filled with natural beauty and immaculate resources. From the mountains to the coast from ballet to baseball, Georgia offers you a livability and quality of life that can help you achieve your dreams.

### You're Really Going to Like Lamar County!

Lamar County is a great place to live, work and raise a family. Through a well-conceived economic development plan that serves as the key foundation for outstanding service, a stable tax structure and an excellent quality of life, Lamar has established a perfect locale for residents. Lamar County includes the authentic town of Barnesville, rural land, an excellent educational system and college, a library, easy access to metro Atlanta, shopping, parks and recreation, cultural activities and community events that attract and retain businesses, a vibrant workforce and residents who never want to leave. www.barnesville.org

## **Criminal Background Checks/Applicant Privacy Rights:**

All applicants may be subject to a drug screen and may be required to submit fingerprints to check for the existence of criminal history information through the Georgia Bureau of Investigation and the Federal Bureau of Investigation. Applicants have the right to challenge the contents of any criminal history record obtained for the purpose of employment with DHS. For an explanation of these rights, please read, "Applicant Privacy Rights" at: <a href="http://gbi.georgia.gov/sites/gbi.georgia.gov/files/related\_files/document/ApplicantPrivacy">http://gbi.georgia.gov/sites/gbi.georgia.gov/files/related\_files/document/ApplicantPrivacy</a> Rights.pdf

Due to the volume of applications received, we are unable to provide information on application status by phone or e-mail. All qualified applicants will be considered, but may not necessarily receive an interview. Selected applicants will be contacted by the hiring agency for next steps in the selection process. Applicants who are not selected will not receive notification. Former DHS employees must be eligible for rehire in order to be considered for the position.

This position is subject to close at any time once a satisfactory applicant pool has been identified.

<u>The Georgia Department of Human Services</u> (DHS) provides a wide range of human services designed to promote self-sufficiency, safety and well-being for all Georgians. The department is one of the largest agencies in state government with an annual budget of \$1.8 billion and nearly 9,000 employees. DHS is comprised of three Divisions: the <u>Division of Aging Services</u>, the <u>Division of Child Support Services</u>, and the <u>Division of Family and Children Services</u>.